

# Telecommunications / High Speed Internet



## *Hilton Chicago*

**720 S. Michigan Ave.  
Chicago IL. 60605  
Telephone: 312-922-4400  
Fax Line: 312-922-4652**

# Telecommunications

## D.I.D

(Direct Inward Dial)  
\$225 per line  
\$50 Each additional day

## Analog Line

(voice - fax)  
\$195 per line  
\$50 Each additional day

## House Phone

\$95 per line  
\$15 Each additional day

## Speaker Phone

\$250 per line  
\$50 Each additional day

## Multi Line Set

\$295 per set  
\$50 Each additional day

## Features

(Hunt, Intercom, Speed Dial,  
Forwarding, Call Transfer)  
\$50 per key

## Deluxe Multi Line Set

(Includes Voice Mail,  
Hunt and Forwarding)  
\$350 per set  
\$50 Each additional day

## Voice Mail

\$50 per line

## Labor Rates

(Non-Hilton Lines)

Regular business hours 7am-4pm	\$90 hr
Overtime rates 4pm-10pm & Saturday	\$120 hr
Holidays/Sunday rates 8pm-12am	\$140 hr

Local and Long Distance calls are billed separately 14% Sales Tax applies

## Type Of Call & Rates

Room-to-Room	No Charge
911	No Charge
Local	\$1.50 + 10¢ per minute after 60 minutes
800/888/8xx Toll Free	No Charge under 60 minutes; 10¢ per minute after 60 minutes
Long Distance Domestic	AT&T Operator Assisted Rate, less 50% of Surcharge
International	AT&T Operator Assisted Rate
Directory Assistance	Local \$1.00 Long Distance \$2.00

**In the event of loss or damage to equipment, a replacement cost will be applied.  
A 50% charge will be applied to orders cancelled after the equipment was set.**

# High Speed Internet

## Guest Room Standard Rates

Hourly - \$3.50  
Daily - \$12.95  
Weekly - \$59.95

## Guest Room VPN Rates

Hourly - \$7.50  
Daily - \$16.95  
Weekly - \$79.95

### VPN (Virtual Private Network)

A network that uses a public telecommunication infrastructure, to provide remote offices or individuals users with secure access to their organization's network

## Lobby Area Rate

Hourly - \$6.95

## High Speed Internet Connection Uses DHCP

All Meeting Rooms Are Hardwired & Wireless Accessible  
(Dynamic Host Configuration Protocol)

## Shared DS3 (512 kb standard)

\$600 per day  
\$200 Each additional device

## Static IP Addresses

\$350 per day  
(In Addition to Shared DS3 Service)

## VLAN Configuration & Support

### Single VLAN

\$200 per day/per port

### Single VLAN greater then 15 port

\$2000 per day

## Labor Rates

(Non-Hilton Lines)

Regular business hours 7am-4pm

\$90 hr

Overtime rates 4pm-10pm & Saturday

\$120 hr

Holidays/Sunday rates 8pm-12am

\$140 hr

## Meeting Room Events Specific Services

### Bandwidth Throttling Per Port Upgrade

(Upgrade Charges is additional charges to DS3 device cost)

### 768 kb upload/download

\$150 per day/per device

### 1024 kb upload/download

\$250 per day/per device

### 1536 kb upload/download (Full T-1)

\$500 per day/per device

Client to provide their own Wireless Card

**In the event of loss or damage to equipment, a replacement cost will be applied.  
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# Telecommunication Request Form

Hotel Use Only

Total Posted: \_\_\_\_\_

Master Acct: \_\_\_\_\_

Service Manager: \_\_\_\_\_

Meeting Title: \_\_\_\_\_

Today's Date: \_\_\_\_\_

Company Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Contact Name: \_\_\_\_\_

Meeting Rm / Booth #: \_\_\_\_\_

Street Address: \_\_\_\_\_

Install Date/Time: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Disconnect Date/Time: \_\_\_\_\_

Method of Payment: \_\_\_\_\_

Credit Card Type: \_\_\_\_\_

Expiration Date: \_\_\_\_\_

Master Account: \_\_\_\_\_

Credit Card #: \_\_\_\_\_

**NO ORDER WILL BE PROCESSED WITHOUT THE REQUEST INFORMATION & CLIENTS SIGNATURE**

**TELECOMMUNICATION EQUIPMENT AVAILABLE**

**D.I.D (Direct Inward Dial)**

\_\_\_\_\_ x \$225 = \_\_\_\_\_

**Voice** \_\_\_\_\_ **Fax** \_\_\_\_\_

**Each Additional Day**

\_\_\_\_\_ x \$50 = \_\_\_\_\_

**ANALOG LINE**

\_\_\_\_\_ x \$195 = \_\_\_\_\_

**MULTI LINE SET**

\_\_\_\_\_ x \$295 = \_\_\_\_\_

**Each Additional Day**

\_\_\_\_\_ x \$50 = \_\_\_\_\_

**Each Additional Day**

\_\_\_\_\_ x \$50 = \_\_\_\_\_

**SPEAKER PHONE**

\_\_\_\_\_ x \$250 = \_\_\_\_\_

**FEATURES (per key)**

\_\_\_\_\_ x \$50 = \_\_\_\_\_

**Each Additional Day**

\_\_\_\_\_ x \$50 = \_\_\_\_\_

(Hunt, Intercom, Speed Dial, Forwarding, Call Transfer)

**HOUSE PHONE**

\_\_\_\_\_ x \$95 = \_\_\_\_\_

**DELUXE MULTI LINE SET** \_\_\_\_\_ x \$350 = \_\_\_\_\_

**Each Additional Day**

\_\_\_\_\_ x \$50 = \_\_\_\_\_

(Includes Voice Mail, Hunt and Forwarding)

**Each Additional Day**

\_\_\_\_\_ x \$50 = \_\_\_\_\_

**Labor Rates** Non-Hilton lines.

Regular business hours 7:00am-4:00pm

\_\_\_\_\_ x \$ 90 hr = \_\_\_\_\_

Overtime rates 4:00pm-10:00pm & Saturday

\_\_\_\_\_ x \$120hr = \_\_\_\_\_

Holidays/Sunday

\_\_\_\_\_ x \$140 hr = \_\_\_\_\_

**TOTAL EQUIPMENT CHARGES \$** \_\_\_\_\_

**Local and Long Distance calls are billed separately  
14% Sales Tax Applies (Telecommunication Equipment)**

**Name (print):** \_\_\_\_\_

**Signature:** \_\_\_\_\_

Note: Please return this completed form to the attention of Telecommunication Department c/o Hilton Chicago 720 S. Michigan Avenue, Chicago, IL. 60605. This form must be received 15 days prior to the installation date in order to guarantee availability. Any telephone request received after the required date may not be accommodated and will be subject to a late fee. Prepayment for all services is required before installation is started. Make checks payable to the **Hilton Chicago** and enclose with this form. All telephone calls are charged at the prevailing hotel rate. In the event of loss or damage to equipment, 1 replacement cost will be applied. **A 50% charge will be applied to orders cancelled after the equipment was set.**



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Phone Number: \_\_\_\_\_

Contact Name: \_\_\_\_\_

Meeting Rm / Booth #: \_\_\_\_\_

Street Address: \_\_\_\_\_

Install Date/Time: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Disconnect Date/Time: \_\_\_\_\_

Method of Payment: \_\_\_\_\_

Credit Card Type: \_\_\_\_\_

Expiration Date: \_\_\_\_\_

Master Account: \_\_\_\_\_

Credit Card #: \_\_\_\_\_

**NO ORDER WILL BE PROCESSED WITHOUT THE REQUEST INFORMATION & CLIENTS SIGNATURE**  
**HIGH SPEED INTERNET CONNECTIONS Uses DHCP (Dynamic Host Configuration Protocol)**

(Client to provide their own Ethernet card)

1st Connection Device (512 kb standard) **Shared DS3** per Day \_\_\_\_\_ x \$600 = \_\_\_\_\_  
Each Additional Device per Day \_\_\_\_\_ x \$200 x per Device \_\_\_\_\_ = \_\_\_\_\_

Static IP Addresses per Day \_\_\_\_\_ x \$350 = \_\_\_\_\_  
(In addition to shared DS3 service charge)

**Meeting Room Event Specific Services**

**Bandwidth Throttling Per Port Upgrade**

(Upgrade charges is a additional charge to DS3 device cost)

768 kb upload/download per Day \_\_\_\_\_ x \$150 x per Device \_\_\_\_\_ = \_\_\_\_\_

1024 kb upload/download per Day \_\_\_\_\_ x \$250 x per Device \_\_\_\_\_ = \_\_\_\_\_

1536 kb upload/download (Full T-1) per Day \_\_\_\_\_ x \$500 x per Device \_\_\_\_\_ = \_\_\_\_\_

**VLAN Configuration & Support**

Single VLAN per Day \_\_\_\_\_ x \$200 x per port \_\_\_\_\_ = \_\_\_\_\_

Single VLAN Greater than 15 port Pkg per Day \_\_\_\_\_ x \$2000 = \_\_\_\_\_

Labor Rates Non-Hilton lines. Regular business hours 7:00am-4:00pm \_\_\_\_\_ x \$ 90 hr = \_\_\_\_\_

Overtime rates 4:00pm-10:00pm & Saturday \_\_\_\_\_ x \$120hr = \_\_\_\_\_

Holidays/Sunday \_\_\_\_\_ x \$140 hr = \_\_\_\_\_

**TOTAL EQUIPMENT CHARGES \$ \_\_\_\_\_**

Name (print): \_\_\_\_\_ Signature: \_\_\_\_\_

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